Trip Tips

- Plan on two to three hours to tour each region (North America and Africa).
- Major animal habitats are about 8 minutes apart.
- Keep watch for snakes, squirrels and other native wildlife while visiting the Zoo. Remain on the marked paths at all times and do not handle, approach or feed the wildlife.
- Animal feeding schedules and keeper talks are posted at the plazas, NCZoo.org and at animal habitats.
- We are a smoke-free facility, this includes all tobacco products and vaping devices.
- Forget something — sunglasses, sunscreen, rain poncho or umbrella? Our gift shops carry a variety of creature comfort products for purchase.
- Looking to escape the heat or cold? Visit our Streamside, Desert and Forest Aviary habitats or one of our cafés with indoor seating.
- When temperatures fall below 45 degrees many cooling misters are located in Kidzone, near the Polar Bear Habitat and Watani Grasslands restrooms.
- No drones, hover boards or weapons in the Park.

Guest Services

FREE Trams and Buses Inside the Park
Operates daily during park hours.
Tram stops located near the three main plazas. Strollers must be emptied and folded prior to boarding. Accessible trams and buses are available.

FREE Parking Lot Shuttle
Operates Apr–Oct; 11am–5:30pm
Shuttle operates between North America and Africa parking lots.

Connector Walking Trail
Open Apr–Oct; 9am–5:30pm
This gravel trail through deep woods connects North America and Africa parking lots. Walking time varies from 15 to 40 minutes (1.4 miles) between the Africa ticket booth and the North America ticket booth.

Private Nursing Area
Private nursing areas available at North America and Africa Guest Services.

ATM available in North America and Junction plaza restaurant entrances.

Become a Member!
Memberships to the NC Zoo Society can be purchased at Zoo gift shops, or through the Society: 336.879.7250; www.nczoo.com.

Seasonal Attractions
April–October
Check current times at NCZoo.org
*Hours for attractions are subject to change due to inclement weather.

Acacia Station Giraffe Deck*
FUN Tickets accepted or purchase admission at the Deck
• 10am–2pm daily • Weather dependent

Dragonfly Paddle Boats*
FUN Tickets accepted or purchase at Paddle Boat ticket booth
Thru-Sun: 10am–4:30pm (last entry 4pm)
• First-come, first-served • Age and weight restrictions

Kaleidoscope Butterfly Garden*
FUN Tickets accepted or purchase at Junction Plaza ticket booth
10am–4:30pm daily
• No food or drink allowed

Endangered Species Carousel*
FUN Tickets accepted or purchase at Junction Plaza ticket booth
10am–4:30pm daily
• Weight and height restrictions

Expedition AFRICA A Virtual Reality Experience
FUN Tickets accepted or purchase at Junction Plaza ticket booth
10am–4:30pm daily
• No food or drink allowed

Treehouse Trek*
FUN Tickets accepted or purchase at Air Hike ticket booth
10am–4:30pm daily
• No food or drink allowed • Parents must remain in the area • Portions of the course are wheelchair accessible

Air Hike Ropes Course*
(Sponsored by Randolph Friends of the Zoo)
Purchase tickets at Air Hike location ($12 per person)
10am–4:30pm daily (last entry at 4pm)
• Height and weight restrictions

ZooFari: An African Wildlife Adventure
Purchase tickets at Junction Plaza ticket booth ($25 per person)
Rides: Thursday–Sunday only; 10am, 11am & 12pm
• First-come, first-served; limited availability
• Must purchase tickets at Junction ticket booth beginning at 9am
• All parties must be present at time of purchase
• Be ready to depart 30 minutes prior to ride time

Park Rentals
Strollers, wheelchairs and electric mobility chair rentals are available on first-come, first-served basis at the Earth Explorer Gift Shop in the North America Plaza and the Safari Gift Shop in Africa’s Akiba Market. Rental and personal strollers (folded) and mobility chairs fit on trams and buses.

Sensory Sensitivities:
Sensory bags and weighted lap pads are available on a first-come, first-served basis at Kidzone and North America and Africa Guest Services Offices.

Medical Attention, Security or Lost Property
For medical assistance please see any uniformed Zoo employee. Zoo Rangers patrol the Park. For additional assistance, see Guest Services located in North America and Africa Plazas. Defibrillators are located at Wild Burger, Prairie Outpost, Junctions Springs and Watani Restrooms. Sorry, we are unable to page guests.

Picnic Areas
All picnic areas are located outside the ticket gates. North America picnic areas are open all year. Africa picnicking is open April–October only. No picnicking inside the park.
(No grilling on Zoo grounds; including the parking lots.)

Save with FUN Tickets!
FUN tickets Strip $9 for 4 tickets.
Tickets can be used for any of the following (one ticket per person/per ride):
- Acacia Station Giraffe Deck
- Expedition AFRICA
- Kaleidoscope Butterfly Garden
- Dragonfly Paddle Boats
- Carousel
- Treehouse Trek

Attractions individually are $3 per person additional cost.

- FUN Tickets are good for the 2019 season only.
- Available for purchase at Admissions (until 2pm).
- Air Hike, Paddle Boats and Junction Plaza.